# Our callback plan

## Pause. Hang up. Call back.

## Pause

Do not send money, share codes or give remote access while checking.

## Hang up

End the incoming call. A familiar voice or displayed number is not proof.

## Call back

Dial a number you already know independently. Do not use a number or link supplied by the caller.

Person I choose to call

_____

Number checked with that person

_____

Backup person

_____

Backup number checked together

_____

Bank contact from its official app or my card

_____

Checked on / review on

_____

No answer? Try the backup. Keep the payment on hold until you can verify independently.

I will end this call and check through a number I already know.

Money sent or details shared? Contact your bank or payment provider immediately through its official channel. For immediate physical danger, contact local emergency services.

Keep the completed card private. Share only a blank copy. Do not write PINs, passwords, account numbers or private phrases here.

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